



Free, Unbiased Medicare
Information for Idaho

Information on the Idaho SHIBA Program

- Idaho's Medicare population has grown by 14.5% since 2012, which makes it the 4th fastest rate in the nation. SHIBA continues to be a valuable resource to help Idaho senior citizens and people with disabilities navigate through the Medicare process.
- In 2014, the Idaho Senior Health Insurance Benefits Advisors (SHIBA) program assisted 10,825 individuals through the work of highly trained counselors across the state.
 - These counselors include SHIBA personnel, staff at agencies with whom we partner, and volunteers.
 - SHIBA counselors provide *unbiased, reliable, and personalized* health benefits information to Medicare beneficiaries throughout Idaho.
 - Volunteers gave 10,590 hours to serve beneficiaries through SHIBA in 2014.
 - 72% (8235) of the individuals assisted were at or below 150% of the Federal poverty level.
- In 2014, SHIBA provided 1,291 education and assistance opportunities (articles, printed educational materials, presentations, booths, enrollment events, etc.).
 - These also included the activities of our partner agencies and volunteers.
- The Social Security Administration, CMS, 1-800-Medicare, Medicare Advantage plans, Medicare Part D prescription drug plans, local and state agencies and Congressional representatives and staff refer beneficiaries to SHIP. They include SHIPs in their websites, publications and correspondence to beneficiaries as the source of assistance when individuals need one-on-one assistance.
 - In Idaho, 70% (7578) of clients were referred from these sources and partners.
- For beneficiaries with limited incomes, SHIBA provides screening and application assistance for the LIS/Extra Help and Medicare Savings Programs. These programs significantly reduce prescription drug costs, provide premium assistance and in some cases cover other out-of-pocket costs.
 - 10,266 clients were provided this assistance in 2014.
- SHIBA served 2,331 clients with disabilities in 2014.
- **With combined funding from the Idaho Department of Insurance and the federal Administration for Community Living, SHIBA is able to serve Medicare beneficiaries throughout Idaho.**

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