

*State of Idaho*  
**DEPARTMENT OF INSURANCE**

**C.L. "BUTCH" OTTER**  
Governor

700 West State Street, 3rd Floor  
P.O. Box 83720  
Boise, Idaho 83720-0043  
Phone (208)334-4250  
Fax (208)334-4398  
Website: <http://www.doi.idaho.gov>

**DEAN L. CAMERON**  
Director

**NEWS RELEASE**

**FOR IMMEDIATE RELEASE**  
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**CONTACT:** Tricia Carney  
208-334-4312  
[tricia.carney@doi.idaho.gov](mailto:tricia.carney@doi.idaho.gov)  
cell 208-850-2342

## **Idahoans warned about possible health insurance enrollment scammers**

BOISE ID (August 9, 2016) – The Idaho Department of Insurance has been made aware of a possible scam by a company using deceptive practices to market health insurance in Idaho. Your Health Idaho, Idaho's health insurance exchange, has received complaints from consumers about an organization called National Enrollment Center. Multiple attempts to contact the company went unanswered or were disconnected.

"We don't really know what type of health insurance they are selling," says Consumer Services Bureau Chief Elaine Mellon. "When pressed for details about what company they sell for, what type of insurance they are selling, or licensing information, they hang up."

The Department of Insurance has a list of tips and information for consumers who are contacted by anyone attempting to sell insurance:

- Open enrollment for health insurance will run November 1, 2016 through January 31, 2017 – no special "state enrollment period" for individual health insurance exists. Anyone offering insurance plans through an "enrollment period" outside of open enrollment is not selling an ACA-compliant policy.
- No one offering ACA-compliant health care coverage will ask if you have a pre-existing condition.
- The federal government will not call you to sell you health insurance. Be wary of telemarketers from the "National Enrollment Center," "National Healthcare Center," or other official-sounding names.
- Never provide bank account or health information or agree to any request to send money over the phone. If you are being pressured to provide this information, hang up.
- Purchase insurance only from a licensed agent. Ask agents for their license number and verify licensure by calling the Department or visiting the website, [www.doi.idaho.gov](http://www.doi.idaho.gov). If a person refuses to provide licensing information, hang up.
- If you receive a sales call from someone selling health insurance, ask the caller to send you information in writing about the policy, including premiums. If they refuse, hang up.

People with questions about this or other insurance-related topics are encouraged to contact the Idaho Department of Insurance by visiting [www.doi.idaho.gov](http://www.doi.idaho.gov) or by calling 334-4250 in the Boise area or 800-721-3272 toll-free statewide.

**About the Department of Insurance**

The Idaho Department of Insurance has been regulating the business of insurance in Idaho since 1901. The mission of the Department is to equitably, effectively and efficiently administer the Idaho Insurance Code and the International Fire Code. For more information, visit [www.doi.idaho.gov](http://www.doi.idaho.gov).

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