

State of Idaho
DEPARTMENT OF INSURANCE

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Idaho Department of Insurance News Release

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Nonresident insurance producer loses license for negligence

BOISE ID – The Idaho Department of Insurance has issued an order to revoke the producer license of Shawn Matthew Hegemann, a Nebraska resident, effective September 29, 2016, for errors causing the loss of his client's Medicare supplement policy and failure to respond to inquiries from the Department.

A Medicare beneficiary who moved from California to Idaho needed to replace her supplemental health insurance policy with one that would support local care providers. Her daughter contacted Hegemann for assistance in obtaining a policy. The client was not informed that a voluntary termination would be detrimental to her coverage, nor that she was not obligated to disclose her medical history when applying for replacement coverage.

Due to Hegemann's negligence, his client's policy lapsed and pre-existing conditions would be taken into consideration before a new policy could be issued, placing her at risk for denial of coverage or higher premiums.

"Medicare can be very complicated, and consumers need to trust that a licensed professional will provide all of the relevant information required to obtain coverage," says Department Director Dean Cameron.

In addition to revoking Hegemann's license, the Department imposed an administrative penalty of \$9,000. The order can be read in its entirety on the Department [website](#).

For questions about this or other insurance-related topics, contact the Idaho Department of Insurance by visiting www.doi.idaho.gov or by calling 334-4250 in the Boise area or 800-721-3272 toll-free statewide.

About the Department of Insurance

The Idaho Department of Insurance has been regulating the business of insurance in Idaho since 1901. The mission of the Department is to equitably, effectively and efficiently administer the Idaho Insurance Code and the International Fire Code. For more information, visit www.doi.idaho.gov.

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