LAWRENCE G. WASDEN Attorney General

RICHARD B. BURLEIGH, ISB No. 4032 Deputy Attorney General Idaho Department of Insurance 700 W. State Street P.O. Box 83720 Boise, Idaho 83720-0043 Telephone No. (208) 334-4219 Facsimile No. (208) 334-4298 richard.burleigh@doi.idaho.gov



APR 0 5 2012

Department of Insurance State of Idaho

Attorneys for the Department of Insurance

# BEFORE THE DIRECTOR OF THE DEPARTMENT OF INSURANCE

# STATE OF IDAHO

In the Matter of:

IHC HEALTH SOLUTIONS, INC., f/k/a GroupLink, Inc., an Indiana corporation,

Expired Third Party Administrator License No. 59705,

Respondent.

Docket No. 18-2749-12

STIPULATION FOR CONSENT ORDER

The parties herein, namely the Idaho Department of Insurance ("Department") and its counsel of record, Richard B. Burleigh, Deputy Attorney General, and IHC HEALTH SOLUTIONS, INC., f/k/a GroupLink, Inc., an Indiana corporation, with expired Third Party Administrator License No. 59705 ("IHC"), do hereby agree and stipulate to the following facts and conclusions of law:

1. That the Director of the Idaho Department of Insurance has jurisdiction over this matter pursuant to title 41, Idaho Code.

2. That IHC was granted Third Party Administrator license no. 59705 effective November 21, 1997, pursuant to the previous version of chapter 9, title 41, Idaho Code (which chapter was replaced by the current version in 2010).

3. That IHC's Third Party Administrator (TPA) license no. 59705 expired as of December 31, 2010 due to IHC failure to timely file for a renewal of said license.

4. That IHC did not file for a renewal of said license (or submit a new license application pursuant to Idaho Code § 41-913) until July of 2011 and only after being notified by the Department that IHC's license had lapsed. The licensing material submitted by IHC as of the date of this Stipulation remains incomplete.

5. That from and after January 1, 2011, IHC continued to operate as an administrator in Idaho, notwithstanding the fact that its license had expired.

 That operating as a TPA without a license is in violation of Idaho Code §§ 41-910, 41-911 and 41-912.

That IHC failed to file a new license application as required by Idaho Code § 41 913.

8. That Idaho Code § 41-916 requires that IHC file notice of any administrative action in any other state within thirty (30) days following such administrative action.

9. That various states filed regulatory actions against IHC including Louisiana (2001
- license revoked), Alaska (2003 - unregistered activity / penalty imposed), Ohio (2003 / 2004 - other state actions / penalty imposed), Nevada (2003 - failure to timely file / penalty imposed) and Oklahoma (2006 - no license / penalty imposed).

10. That IHC reported to the Department the regulatory actions identified in the preceding paragraph in April of 2006 but that none of these regulatory actions were timely reported to the Department as required by Idaho Code § 41-916.

#### **STIPULATION FOR CONSENT ORDER – Page 2**

11. That additional regulatory actions not reported to the Department as required by Idaho Code § 41-916 were brought by the state of Nevada (2010 / 2011[two separate actions] – failure to timely file / penalty imposed) and the state of South Dakota (2011 - failure to timely file / penalty imposed).

- 12. That IHC admits the following:
  - a. That it failed to timely file for renewal of its administrator license as required by Idaho Code § 41-913(1):
    - i. ) on or before December 31, 2010 with payment of a normal renewal fee or
    - ii. ) between January 1, 2011 through January 31, 2011 subject to payment of a double renewal fee.
  - b. That it failed to file a new application for a home state license or nonresident administrator license as required by Idaho Code § 41-913(1) after having failed to timely file for a renewed license.
  - c. That it continued to operate as an administrator in the state of Idaho since January of 2011 notwithstanding the fact that it did not have an active nonresident or home state administrator license in Idaho as is therefor in violation of Idaho Code § 41-911 and § 41-912.
  - d. That it failed to report or timely report administrative actions brought against it by governmental agencies in other states within thirty (30) days of the final disposition of those matters in violation of Idaho Code § 41-916.

13. That Pursuant to Idaho Code § 41-117 and § 41-915(4), the Department can seek general penalties against IHC of up to five thousand dollars (\$5,000.00) per violation of the Idaho Insurance Code.

14. That in lieu of an administrative enforcement action, the parties agree that this matter can be brought to a close by a negotiated and stipulated settlement and entry of a Consent Order.

15. That IHC agrees to pay a five thousand dollar (\$5,000.00) penalty to the Department within three (3) days of the execution of the Consent Order attached hereto.

16. That nothing in this Stipulation or the Consent Order shall affect the Department's review of IHC's pending administrator license application, which review and approval, if appropriate, shall proceed in the Department's normal course.

17. That IHC acknowledges that it has had the opportunity to consult with counsel concerning this Stipulation and proposed Consent Order. That IHC waives its right to notice and hearing at which it may be represented by counsel, present evidence and examine witnesses. IHC waives its right to submit this matter for review by a court of competent jurisdiction.

18. That the parties agree that the terms of this Stipulation is appropriate and proper under the circumstances referenced herein, and that they have entered into this Stipulation knowingly, voluntarily and with full knowledge of any rights they may be waiving thereby.

19. That the parties hereby waive the right to seek reconsideration and judicial review of the Consent Order to be entered herein.

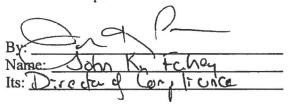
20. That the parties hereto have reviewed the proposed Consent Order, attached hereto as <u>Exhibit A</u> and incorporated herein by this reference, and agree as to its form and that said Consent Order may be submitted to the Director of the Idaho Department of Insurance for his review, approval and signature.

[Signatures on following pages.]

#### **STIPULATION FOR CONSENT ORDER – Page 4**

AGREED THIS Zord day of Apr. , 2012.

IHC HEALTH SOLUTIONS, INC., f.k.a. GroupLink, Inc., an Indiana corporation



STATE OF Arizona) ss. County of Mari Copa) ss. On this <u>3<sup>rel</sup></u> day of April , 2012, before me, the undersigned, a Notary Public in and for said State, personally appeared <u>bhak</u> <u>Faheq</u>, the <u>Dir.</u> <u>1</u> <u>(explicance</u>) of IHC HEALTH SOLUTIONS, INC., f.k.a. GroupLink, Inc., an Indiana corporation, who executed the foregoing instrument on behalf of said company, and acknowledged to me that the said instrument is the free and voluntary act and deed of said company, for the uses and purposes therein mentioned.

WITNESS MY HAND and official seal hereto affixed the day, month and year in this certificate first above written.

My commission expires: May 25, 2012 OFFICIAL BEAL Notary Public in and for the PATRICIA MCGINNIS State of ArizoNa Notary Public - State of Arizona MARICOPA COUNTY My Comm. Expires May 25, 2012 Residing at MATILOPA

AGREED THIS 5th day of \_ april 2012.

## IDAHO DEPARTMENT OF INSURANCE

Aun By: \_

Georgia Siehl, CPA, CFE Bureau Chief, Chief Examiner Idaho Department of Insurance

Approved as to Form:

OFFICE OF THE ATTORNEY GENERAL

By: Richard B. Burleigh

Deputy Attorney General Attorney for the Idaho Department of Insurance

## EXHIBIT A

# CONSENT ORDER

**STIPULATION FOR CONSENT ORDER – Page 7** 

LAWRENCE G. WASDEN Attorney General

RICHARD B. BURLEIGH, ISB No. 4032 Deputy Attorney General Idaho Department of Insurance 700 W. State Street P.O. Box 83720 Boise, Idaho 83720-0043 Telephone No. (208) 334-4219 Facsimile No. (208) 334-4298 richard.burleigh@doi.idaho.gov

Attorneys for the Department of Insurance

#### **BEFORE THE DIRECTOR OF THE DEPARTMENT OF INSURANCE**

### **STATE OF IDAHO**

In the Matter of:

IHC HEALTH SOLUTIONS, INC., f/k/a GroupLink, Inc., an Indiana corporation,

Docket No. 18-2749-12

**CONSENT ORDER** 

Expired Third Party Administrator License No. 59705,

Respondent.

The parties hereto, namely the Idaho Department of Insurance and IHC HEALTH SOLUTIONS, INC., f/k/a GroupLink, Inc., an Indiana corporation, expired Third Party Administrator License No.59705, having entered into a STIPULATION FOR CONSENT ORDER, a copy of which is attached hereto, and the Director having reviewed the same and based on the foregoing and in consideration of the premises,

**IT IS HEREBY ORDERED** that the STIPULATION FOR CONSENT ORDER, attached hereto, is approved and adopted as an Order of the Director, and is incorporated herein as if set forth in full and made a part hereof; and,

**IT IS FURTHER ORDERED** that IHC HEALTH SOLUTIONS, INC., shall pay to the Department a penalty in the amount of five thousand dollars (\$5,000.00) due and payable in full within seven (7) business days from the execution of this order.

IT IS SO ORDERED.

DATED this \_\_\_\_\_\_ day of \_\_\_\_\_\_, 2012.

By:\_\_

Thomas A. Donovan, Deputy Director IDAHO DEPARTMENT OF INSURANCE

### **CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that I have, on this \_\_\_\_\_ day of \_\_\_\_\_, 2012, caused a true and correct copy of the foregoing CONSENT ORDER to be served upon the following by the designated means:

John K. Fahey Assistant General Counsel, Director of Compliance IHC Health Solutions, Inc. 2101 W. Peoria Avenue, Suite 100 Phoenix, AZ 85029

Richard B. Burleigh Deputy Attorney General Idaho Department of Insurance 700 W. State Street Boise, Idaho 83720-0043

$\boxtimes$	first class mail
	certified mail
	hand delivery
	via facsimile

	first class mail
	certified mail
$\boxtimes$	hand delivery
	via facsimile

Teresa Jones

LAWRENCE G. WASDEN Attorney General

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## IT IS SO ORDERED.

DATED this 5th day of April 2012.

By:

Thomas A. Donovan, Deputy Director IDAHO DEPARTMENT OF INSURANCE

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Richard B. Burleigh Deputy Attorney General Idaho Department of Insurance 700 W. State Street Boise, Idaho 83720-0043

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certified mail
🔀 hand delivery
via facsimile

Juesa Jan Teresa Jones