LAWRENCE G. WASDEN Attorney General

RICHARD B. BURLEIGH, ISB No. 4032 Deputy Attorney General Idaho Department of Insurance 700 W. State Street P.O. Box 83720 Boise, Idaho 83720-0043 Telephone No.(208) 334-4219 Facsimile No. (208) 334-4298 richard.burleigh@doi.idaho.gov



SEP 1 8 2012 Department of Insurance State of Idaho

Attorneys for the Department of Insurance

### **BEFORE THE DIRECTOR OF THE DEPARTMENT OF INSURANCE**

# **STATE OF IDAHO**

In the Matter of:

JOSEPH A. STURGES

Resident Producer License No. 53338

Docket No. 18-2783-12

FINAL ORDER ADOPTING STIPULATION

The parties herein, namely the Idaho Department of Insurance (the "Department") and its counsel of record, Richard B. Burleigh, Deputy Attorney General, and JOSEPH A. STURGES, resident Producer under title 41 of the Idaho Code, holding License No. 53338, having entered into a STIPULATION CONCERNING VERIFIED COMPLAINT on file herein, and the Director having reviewed the same, does hereby enter this Final Order as follows:

1. That JOSEPH A. STURGES, duly authorized as an Idaho resident Producer holding license No. 53338, falls within the jurisdiction of the Director of the Idaho Department of Insurance and title 41 of the Idaho Code.

2. That JOSEPH A. STURGES and the Department entered into that certain

Stipulation Concerning Verified Complaint, a copy of which is attached hereto.

That JOSEPH A. STURGES stipulated to the violation of Idaho Code §
41-1016(1)(b), § 41-1016(1)(e) and § 41-1021(1).

4. That JOSEPH A. STURGES agrees to the following conditions and penalties:

a. He shall not engage in the sale of any life or annuity products to any individuals where the life or annuity product is filed, approved or otherwise permitted for sale in one state and the individuals' permanent residence is in another state. By way of example only, RESPONDENT shall not engage in the sale of a life or annuity product that has been filed in Idaho but not Washington to individuals whose permanent residence is in Washington. Rather, RESPONDENT shall sell to such individuals life or annuity products filed or approved for sale in the state of Washington.

b. He shall pay to the Department a penalty in the amount of three thousand five hundred dollars (\$3,500.00), which amount shall be payable as follows: Eight hundred seventy five dollars (\$875.00) within thirty (30) business days following entry of this Final Order Adopting Stipulation and three (3) additional payments of Eight hundred seventy five dollars (\$875.00) payable on the first day of the third, sixth and ninth calendar month following the entry of the Final Order Adopting Stipulation

c. JOSEPH A. STURGES agrees that in the event that he fails to comply with the preceding conditions and penalties that the Department may revoke or suspend, in the Department sole discretion, his license without prior notice or opportunity for hearing.

Based on the foregoing and in consideration of the premises,

**IT IS HEREBY ORDERED** that the STIPULATION CONCERNING VERIFIED COMPLAINT attached hereto is approved and adopted as an Order of the Director, and is incorporated herein as if set forth in full and made a part hereof.

#### FINAL ORDER ADOPTING STIPULATION - Page 2

IT IS SO ORDERED.

DATED this <u>17</u> day of September, 2012.

WILLIAM W. DEAL, Director IDAHO DEPARTMENT OF INSURANCE

I HEREBY CERTIFY that I have, on this <u>Bth</u> day of <u>September</u>, 2012, caused a true and correct copy of the foregoing FINAL ORDER ADOPTING STIPULATION to be served upon the following by the designated means:

Joseph Allen Sturges Finance Matters LLC 1365 N Orchard, Ste. 370 Boise, ID 83706-2251

American General Life Insurance Company 2727-A Allen Parkway Houston, TX 77019

American National Insurance Company One Moody Plaza Galveston, TX 77550

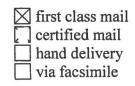
Aviva Life And Annuity Company 7700 Mills Civic Parkway West Des Moines, IA

Banner Life Insurance Company 3275 Bennett Creek Ave Frederick, MD 21704-7608

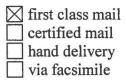
Blue Cross Of Idaho Health Service, Inc. 3000 E Pine Ave Meridian, ID 83642

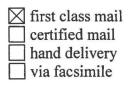
Centaurus Financial, Inc. 2300 E Katella Ave, Ste. 200 Anaheim, CA 92806-6047 ☐ first class mail
☐ certified mail
☐ hand delivery
☐ via facsimile

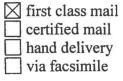
$\boxtimes$	first class mail
	certified mail
	hand delivery
	via facsimile



first class mail
certified mail
hand delivery
🗌 via facsimile







Continental General Insurance Company 11200 Lakeline Blvd, Ste. 100 Austin, TX 78717

Equitrust Life Insurance Company 10689 N Pennsylvania St, Ste. 200 Indianapolis, IN 46280-1099

Fidelity & Guaranty Life Insurance Company 1001 Fleet Street Baltimore, MD 21201

Genworth Life and Annuity Insurance Company 6610 West Broad Street Richmond, VA 23230

Hartford Life and Annuity Insurance Company 200 Hopmeadow Street Simsbury, CT 06089-9793

Hartford Life Insurance Company 200 Hopmeadow Street Simsbury, CT 06089-9793

Ing USA Annuity and Life Insurance Company 5780 Powers Ferry Road, NW Atlanta, GA 30327-4390

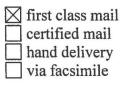
Jackson National Life Insurance Company 1 Corporate Way Lansing, MI 48951

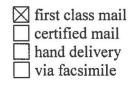


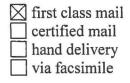
hand delivery via facsimile

X	first class mail
	certified mail
	hand delivery
	via facsimile

$\boxtimes$	first class mail
	certified mail
	hand delivery
	via facsimile







Metropolitan Life Insurance Company 200 Park Avenue New York, NY 10166-0188

PacificSource Health Plans 110 International Way Springfield, OR 97477

Presidential Life Insurance Company 69 Lydecker Street Nyack, NY 10960

Pruco Life Insurance Company 213 Washington Street Newark, NJ 07102-2992

Prudential Annuities Life Assurance Corporation One Corporate Drive Shelton, CT 06484-0883

Reliastar Life Insurance Company 5780 Powers Ferry Rd NW Atlanta, GA 30327-4390

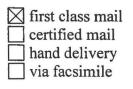
Security Life Of Denver Insurance Company 5780 Powers Ferry Road, NW Atlanta, GA 30327-4390

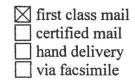


Standard Life And Accident Insurance Company One Moody Plaza Galveston, TX 77550

Transamerica Life Insurance Company 4333 Edgewood Road NE Cedar Rapids, IA 52499

Trustmark Insurance Company 400 Field Drive Lake Forest, IL 60045-2581





☐ first class mail
☐ certified mail
☐ hand delivery
☐ via facsimile

res Teresa Jones

FINAL ORDER ADOPTING STIPULATION - Page 7

LAWRENCE G. WASDEN Attorney General

RICHARD B. BURLEIGH, ISB No. 4032 Deputy Attorney General Idaho Department of Insurance 700 W. State Street P.O. Box 83720 Boise, Idaho 83720-0043 Telephone No. (208) 334-4219 Facsimile No. (208) 334-4298 richard.burleigh@doi.idaho.gov

Attorneys for the Department of Insurance

### **BEFORE THE DIRECTOR OF THE DEPARTMENT OF INSURANCE**

## STATE OF IDAHO

In the Matter of:

JOSEPH A. STURGES

Resident Producer License No. 53338

Docket No. 18-2783-12

# STIPULATION CONCERNING VERIFIED COMPLAINT

The parties herein, namely the Idaho Department of Insurance (the "Department") and its counsel of record, Richard B. Burleigh, Deputy Attorney General, and Joseph A. Sturges ("RESPONDENT"), Resident Producer under title 41 of the Idaho Code, holding License No. 53338, do hereby agree and stipulate as follows:

1. As a duly authorized Resident Producer in the state of Idaho, RESPONDENT falls within the jurisdiction of the Director of the Idaho Department of Insurance ("Director") and title 41 of the Idaho Code.

2. On August 22, 2012, the Department did file and serve a Verified Complaint and Notice of Right to Hearing (hereinafter "Verified Complaint") on the RESPONDENT.

3. Said Verified Complaint alleged various violations of title 41, Idaho Code against RESPONDENT arising out of cross border sales of state of Idaho annuity policies issued by Allianz Life Insurance Company to residents of the state of Washington.

4. The parties hereto believe that this matter may be brought to a close by a negotiated and stipulated settlement.

5. The parties agree and stipulate to the following finding of facts:

a. On or about August 8, 2011, the Department received an on-line fraud report from Allianz Life Insurance Company of North America ("Allianz Life") concerning an investigation of RESPONDENT for misrepresentation of the location of sales of Idaho annuity policies to Washington residents as having taken place in Idaho, when the Washington customers never left Washington.

b. The Allianz Life fraud report stated as follows:

Cross border sales were analyzed. Client survey responses indicated that Daidre and Lawrence West indicated that as to their 5 total policies, all of these policies (which were issued as Idaho policies) were solicited and delivered in WA. Also, Daidre signed two of the applications in Washington, but the applications state the place of signature was Idaho. The other three applications were not signed by the clients themselves; rather they state they provided authority to the agent to sign for them. These applications state they were signed in Idaho.

c. Allianz Life terminated RESPONDENT as an appointed agent on or about

August 18, 2011.

d. On May 29, 2012, the State of Washington, Office of Insurance

Commissioner, entered a Consent Order Levying Fine (the "Washington Consent Order") against

Respondent

e. RESPONDENT executed the Washington Consent Order on May 18,

2012, and consented to the entry of the Findings of Fact and Conclusions of Law contained

therein and waived any and all hearing rights and further administrative or judicial challenge to

Washington's actions related to the subject matter of the Washington Consent Order.

f. The Washington Consent Order included the following Findings of Fact:

"2. In 2005 and 2008, Sturges sold five non-approved annuity products in Washington to a married couple who are Washington residents, and delivered the contract to them in Washington.

3. The wife applied for three annuities and the husband for two. Each of the applications indicated that the applications had been signed in Idaho. On all five of the applications submitted on behalf of the couple, to an untrained observer, the words "Boise, Idaho" appear to have been written in by Mr. Sturges, as the handwriting does not match the applicant's but does match Mr. Sturges'.

4. Investigation revealed that for two for the five applications, the couple signed the paperwork in Washington and took delivery of the contracts in Washington. On three of the applications, they each authorized Sturges to sign for them in Idaho while they were in Washington and they both received the contracts in Washington. There was no indication on the applications signed by Sturges that he was authorized to sign on their behalf."

g. Idaho Code § 41-1021(1) requires a producer to report to the Department

any administrative action taken against the producer by another governmental agency within

thirty (30) days of the final disposition of the action.

h. RESPONDENT was obligated to report the Washington Consent Order,

pursuant to Idaho Code § 41-1021(1), to the Department no later than June 28, 2012, and to

include a copy of the Washington Consent Order or other relevant legal documents with the

report.

i. No report or documentation concerning the Washington Consent Order

was received by the Department from RESPONDENT in compliance with Idaho Code § 41-1021(1).

j. RESPONDENT misrepresented the terms of an application for insurance and misrepresented a fact material to an insurance contract by submitting the annuity applications containing false information as more particularly set forth in the Allianz Life fraud report and the Washington Consent Order, as set forth above.

k. RESPONDENT's failure to report the Washington Consent Order is a violation of Idaho Code § 41-1021(1) and 41-1016(1)(b).

 RESPONDENT's misrepresentation of the terms of an application for insurance and misrepresentation of a fact material to an insurance contract violated Idaho Code § 41-1016(1)(e).

6. RESPONDENT agrees and stipulates to the following conditions and penalties:

a. RESPONDENT shall not engage in the sale of any life or annuity products to any individuals where the life or annuity product is filed, approved or otherwise permitted for sale in one state and the individuals' permanent residence is in another state. For example only, RESPONDENT shall not engage in the sale of a life or annuity product that has been filed in Idaho but not Washington to individuals whose permanent residence is in Washington. Rather, RESPONDENT shall sell to such individuals only life or annuity products filed or approved for sale in the state of Washington.

 RESPONDENT shall not execute any insurance application or other insurance documentation on behalf of and in lieu of any individual in any transaction wherein RESPONDENT is acting as the producer or agent.

c. RESPONDENT shall pay to the Department a penalty in the amount of three thousand five hundred dollars (\$3,500.00), which amount shall be payable as follows: Eight hundred seventy five dollars (\$875.00) within thirty (30) business days following entry of the Final Order Adopting Stipulation and three (3) additional payments of Eight hundred seventy five dollars (\$875.00) payable on the first day of the third, sixth and ninth calendar month following the entry of the Final Order Adopting Stipulation d. RESPONDENT agrees that in the event that he fails to comply with the preceding conditions and penalties that the Department may revoke or suspend, in the Department sole discretion, his license without prior notice or opportunity for hearing.

7. The Department agrees that Count Three of the Department's Verified Complaint is hereby withdrawn and dismissed by the Department with prejudice.

8. The parties waive their right to notice and hearing at which they may be represented by counsel, present evidence and examine witnesses.

9. The parties hereby waive the right to seek reconsideration and judicial review of the Final Order Adopting Stipulation to be entered herein.

10. The parties hereto have reviewed the proposed Final Order Adopting Stipulation, attached hereto as <u>Exhibit A</u> and incorporated herein by this reference, and agree as to its form and that said Final Order Adopting Stipulation may be submitted to the Hearing Officer for this matter for her review and signature.

11. The parties agree that the terms of this Stipulation are appropriate and proper under the circumstances referenced herein, and that they have entered into this Stipulation knowingly, voluntarily and with full knowledge of any rights they may be waiving thereby.

[Signatures on following pages.]

AGREED THIS <u>12</u> day of September, 2012.

By: \_2

STATE OF IDAHO ) ) ss. ) ss. )

On this <u>12</u> day of September, 2012, before me, the undersigned, a Notary Public in and for said State, personally appeared JOSEPH A. STURGES, in his individual capacity, who executed the foregoing instrument, and acknowledged to me that the said instrument is the free and voluntary act and deed of said individual, for the uses and purposes therein mentioned.

WITNESS MY HAND and official seal hereto affixed the day, month and year in this certificate first above written.

My commission expires: 09-23-13

Notary Public in and for the State of Idaho Residing at Onse, Idaho



AGREED THIS  $\underline{/4'}$  day of September, 2012.

IDAHO DEPARTMENT OF INSURANCE

By: Gina McBride

Bureau Chief, Consumer Services, Idaho Department of Insurance

Approved as to Form:

OFFICE OF THE ATTORNEY GENERAL By: Richard B. Burleigh Deputy Attorney General

Attorney for the Idaho Department of Insurance