

FILED

JAN 23 2023

**Department of Insurance
State of Idaho**

BEFORE THE DIRECTOR OF THE DEPARTMENT OF INSURANCE

STATE OF IDAHO

In the Matter of:

CRYSTAL THOMPSON,

Idaho Nonresident Producer License,
No. 20181977

Docket No. 18-4224-23

**SUMMARY ORDER REVOKING
IDAHO NONRESIDENT
INSURANCE PRODUCER LICENSE**

The Director of the Idaho Department of Insurance (“Director”) has received a final order in which the Commissioner of Insurance of the Louisiana Department of Insurance (“LDI”) revoked Crystal Thompson’s (“Thompson”) individual insurance producer license. For the reasons discussed below, the Director enters this Summary Order Revoking Thompson’s Idaho Nonresident Producer License, No. 20181977.

FINDINGS OF FACT

1. On August 27, 2019, Thompson was licensed in her home state of Louisiana as an individual insurance producer under Louisiana License No. 997425.
2. On December 7, 2022, the LDI issued a Notice of Revocation (“Notice”) against Thompson. The Notice states that in April 2022, the state of Florida denied Thompson’s non-resident producer license application. Thompson failed to report the Florida administrative action to the LDI within thirty days as required. Thompson also failed to respond to correspondence from the LDI requesting documentation related to Florida’s administrative action and to LDI’s November 4, 2022 Notice of Proposed Regulatory Action letter.

3. The LDI's Notice found Thompson had violated Louisiana laws by failing to provide all documentation and information to the LDI relating to the Florida administrative action as required; and failing to report the action to the LDI within thirty days. Based on these findings, the Notice revoked Thompson's Louisiana Insurance Producer License, effective ten days from the issuance of the Notice.

4. Thompson has been licensed as an Idaho nonresident insurance producer since March 25, 2022.

CONCLUSIONS OF LAW

1. Per Idaho Code § 41-1016(2)(a), the Director shall, without hearing, suspend for up to 12 months, or revoke or refuse to continue, any license issued to a nonresident under title 41, chapter 10, Idaho Code, if the Director has received a final order of suspension, revocation, or refusal to continue from the insurance regulatory official or court of jurisdiction of the licensee's home state.

2. These circumstances justify revoking Thompson's Idaho Nonresident Insurance Producer License under Idaho Code § 41-1016(2)(a).

ORDER

NOW, THEREFORE, IT IS ORDERED that Thompson's Idaho Nonresident Insurance Producer License is REVOKED, effective immediately.

DATED this 23rd day of January, 2023.

STATE OF IDAHO
DEPARTMENT OF INSURANCE



DEAN L. CAMERON
Director

NOTIFICATION REGARDING REPORTABLE PROCEEDINGS

The administrative proceeding in which this order issued is reportable, and this order is a public record that may be disclosed to other states and reported to companies by which you are actively appointed. This information will be reported to the National Association of Insurance Commissioners (NAIC) and will appear in the Idaho Department of Insurance's online searchable database. Be aware that you must disclose this proceeding on any license application and must report it to any and all states in which you hold an insurance license.

NOTIFICATION OF RIGHTS

This is a final order of the agency. Any party may file a motion for reconsideration of this final order within 14 days of the service date of this order. The agency will dispose of the motion for reconsideration within 21 days of its receipt, or the motion will be considered denied by operation of law. *See* Idaho Code § 67-5246(4).

Any such motion for reconsideration shall be served on the Director of the Idaho Department of Insurance, addressed as follows:

Dean L. Cameron, Director
Idaho Department of Insurance
700 W. State Street, 3rd Floor
P.O. Box 83720
Boise, ID 83720-0043

Pursuant to Idaho Code §§ 67-5270 and 67-5272, any party aggrieved by this final order or orders previously issued in this case may file a petition for judicial review in the district court of the county in which:

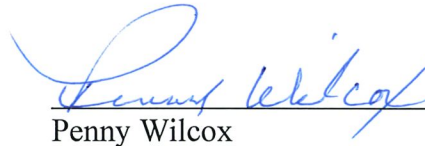
- i. A hearing was held;
- ii. The final agency action was taken;
- iii. The party seeking review of the order resides, or operates its principal place of business in Idaho; or
- iv. The real property or personal property that was the subject of the agency action is located.

A petition for judicial review must be filed within 28 days of: (a) the service date of this final order, (b) the service of an order denying motion for reconsideration, or (c) the failure within 21 days to grant or deny a motion for reconsideration, whichever is later. See Idaho Code § 67-5273. Filing a petition for judicial review does not, by itself, stay the effectiveness or enforcement of the order under appeal. Idaho Code § 67-5274.

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that, on this 23rd day of January 2023, I caused a true and correct copy of the foregoing SUMMARY ORDER REVOKING IDAHO NONRESIDENT INSURANCE PRODUCER LICENSE to be served upon the following parties by the designated method(s):

Crystal Thompson 808 N. Arkansas St. Springhill, LA 71075-2204	<input checked="" type="checkbox"/> First Class Mail <input type="checkbox"/> Certified Mail <input type="checkbox"/> Hand Delivery <input type="checkbox"/> Facsimile <input checked="" type="checkbox"/> Email: crystallynnthompson@outlook.com
Crystal Thompson 404 6 th Street Northeast Springhill, LA 71075	<input checked="" type="checkbox"/> First Class Mail <input type="checkbox"/> Certified Mail <input type="checkbox"/> Hand Delivery <input type="checkbox"/> Facsimile <input type="checkbox"/> Email:
Crystal Thompson 5800 Bert Kouns Industrial Hwy Shreveport, LA 71129	<input checked="" type="checkbox"/> First Class Mail <input type="checkbox"/> Certified Mail <input type="checkbox"/> Hand Delivery <input type="checkbox"/> Facsimile <input checked="" type="checkbox"/> Email: USAAlicensing@teleperformance.com
Karl T. Klein Deputy Attorney General IDAHO DEPARTMENT OF INSURANCE 700 W. State St., 3 rd Floor PO Box 83720 Boise, ID 83720-0043	<input type="checkbox"/> First Class Mail <input type="checkbox"/> Certified Mail <input type="checkbox"/> Hand Delivery <input type="checkbox"/> Facsimile <input checked="" type="checkbox"/> Email: karl.klein@doi.idaho.gov


Penny Wilcox