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Department of Insurance State of Idaho

BEFORE THE DIRECTOR OF THE DEPARTMENT OF INSURANCE

STATE OF IDAHO

In the Matter of:

Docket No. 18-4420-24

EMPLOYERS MUTUAL CASUALTY COMPANY,

ORDER AUTHORIZING BLOCK NONRENEWAL

Certificate of Authority No. 501, NAIC No. 21415.

On March 5, 2024, the Idaho Department of Insurance ("Department") received a request from EMPLOYERS MUTUAL CASUALTY COMPANY ("Employers Mutual"), for authorization to discontinue the offering of new personal auto policies and the discontinuing or block nonrenewing its existing personal auto policies delivered or issued for delivery in Idaho.

Findings of Fact

In support of its request, Employers Mutual's provided the following information:

- Employers Mutual exited all personal lines of insurance on a country wide basis in 2018 and 2019 including personal auto, motorcycle, homeowners, dwelling, and personal umbrella policies. The Department issued an Order Regarding Block Nonrenewal on January 18, 2019, granting Employers Mutual's request to nonrenew all homeowners, dwelling and personal umbrella policies covering Idaho insureds.
- 2. Employers Mutual intends to retire its personal lines software system as part of an ongoing digital transformation and system upgrade. As a result, Employers Mutual will begin to manage existing personal auto policies manually which will result in additional expenses.

- 3. Employers Mutual represented its proposed block nonrenewals would affect one (1) remaining policy which would be nonrenewed at its natural expiration date of August 13, 2024.
- 4. Employers Mutual represented it has become hazardous to both Employers Mutual and the one (1) remaining policyholder to continue the policy. Employers Mutual will lack the appropriate software system and dedicated personal lines staff to manage this policy consistently.

Conclusions of Law

The Director, having reviewed the record and the requirements of Idaho Code §§ 41-1841(1) and 41-2509(2), and acting pursuant to Idaho Code § 41-210(2), finds that the effective date of the contemplated block nonrenewal must comply with the 120-day notice requirement to the Director as set forth in Idaho Code § 41-1841(1), and further finds that it is in the best interest of affected policyholders, as well as Employers Mutual, to allow the nonrenewal described above, in accordance with the Director's discretionary authority as set forth in Idaho Code § 41-2509(2). Based on these findings, and good cause appearing:

Order

NOW, THEREFORE, IT IS ORDERED that Employers Mutual Casualty Company's intended action is deemed approved by operation of Idaho Code § 41-2509(2). Employers Mutual may effectuate a block nonrenewal of its personal auto insurance policies delivered or issued for delivery in Idaho, at the policies' natural expiration date beginning August 13, 2024.

IT IS FURTHER ORDERED that Employers Mutual will notify policyholders affected by the nonrenewals in accordance with Idaho law and the notice provisions in Employers Mutual's applicable insurance policies. This Order is a final order of the Director and is effective immediately.

DATED this _____ day of May, 2024.

STATE OF IDAHO DEPARTMENT OF INSURANCE

NOTIFICATION OF RIGHTS

This is a final order of the agency. Any party may file a motion for reconsideration of this final order within 14 days of the service date of this order. The agency will dispose of the motion for reconsideration within 21 days of its receipt, or the motion will be considered denied by operation of law. *See* Idaho Code § 67-5246(4).

Any such motion for reconsideration shall be served on the Director of the Idaho Department of Insurance, addressed as follows:

Dean L. Cameron, Director Idaho Department of Insurance 700 W. State Street, 3rd Floor P.O. Box 83720 Boise, ID 83720-0043

Pursuant to Idaho Code §§ 67-5270 and 67-5272, any party aggrieved by this final order or orders previously issued in this case may file a petition for judicial review in the district court of the county in which:

- i. A hearing was held;
- ii. The final agency action was taken;
- iii. The party seeking review of the order resides, or operates its principal place of business in Idaho; or
- iv. The real property or personal property that was the subject of the agency action is located.

A petition for judicial review must be filed within 28 days of: (a) the service date of this final order, (b) the service of an order denying motion for reconsideration, or (c) the failure within 21 days to grant or deny a motion for reconsideration, whichever is later. *See* Idaho Code § 67-5273. Filing a petition for judicial review does not, by itself, stay the effectiveness or enforcement of the order under appeal. Idaho Code § 67-5274.

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on this 10.2024, I caused a true and correct copy of the foregoing ORDER AUTHORIZING BLOCK NONRENEWAL to be served upon the following parties by the designated means:

EMPLOYERS MUTUAL CASUALTY CO. Doug Van Zanten, Sr. Corporate Legal Counsel 717 Mulberry Street Des Moines, IA 50309-3872	 ☑ First Class Mail ☐ Certified Mail ☐ Hand Delivery ☐ Facsimile ☑ Email: doug.s.vanzanten@emcins.com
IDAHO DEPARTMENT OF INSURANCE John C. Keenan Deputy Attorney General 700 W. State St., 3 rd Floor PO Box 83720 Boise, ID 83720-0043	☐ First Class Mail ☐ Certified Mail ☐ Hand Delivery ☐ Facsimile ☑ Email: john.keenan@doi.idaho.gov

Jan Noriyuki,

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