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Department of Idaho
Department of Idaho

Attorneys for the Department of Insurance

#### BEFORE THE DIRECTOR OF THE DEPARTMENT OF INSURANCE

#### STATE OF IDAHO

In the Matter of:

INLAND TITLE COMPANY, INC.

Idaho Title Agency License No. 5647

Docket No. 18-3244-16

ORDER ADOPTING REPORT OF EXCEPTION EXAMINATION AS OF DECEMBER 31, 2015

The State of Idaho, Department of Insurance (Department), having conducted an examination of the affairs, transactions, assets, tract indexes, abstract records, and any other records of INLAND TITLE COMPANY, INC. (Inland Title), to ascertain compliance with title 41, Idaho Code, and related rules, pursuant to Idaho Code §§ 41-2710(7) and 41-219(1) and (5), hereby alleges the following facts that constitute a basis for issuance of an order, pursuant to Idaho Code § 41-227(5)(a), adopting the Report of Exception Examination of Inland Title Company, Inc. for the Period January 1, 2011 to December 31, 2015 (Report), as filed.

#### FINDINGS OF FACT

1. Inland Title is a title agency licensed by the Department to transact title insurance

in Idaho County, Idaho, under Title Agency License No. 5647.

- 2. The Department completed an examination of Inland Title pursuant to Idaho Code §§ 41-2710(7) and 41-219(1) and (5) on or about October 17, 2016. The Department's findings are set forth in the Report.
- 3. Pursuant to Idaho Code § 41-227(4), a copy of the Report was filed with the Department on October 17, 2016, and was transmitted to Inland Title on the same date. A copy of the Report is attached hereto as Exhibit A.
- 4. Pursuant to Idaho Code § 41-2710(7), Inland Title had twenty-eight (28) days from service of the Report within which to review, comment, or request a hearing on the Report.
- 5. No request for hearing, written submission, or rebuttal with respect to any matter contained in the Report was received by the Department from Inland Title.

#### **CONCLUSIONS OF LAW**

- 6. Idaho Code § 41-227(5)(a) provides that, after expiration of "the period allowed for the receipt of written submissions or rebuttals, the director shall fully consider and review the report, together with any written submissions or rebuttals and relevant portions of the examiner's work papers" and shall enter an order adopting the report of examination as filed or with modifications or corrections.
- 7. Having fully considered the Report, the Director concludes that with, regard to the matters examined and information provided by Inland Title, the comments and recommendations contained in the Report are appropriate.

#### <u>ORDER</u>

NOW, THEREFORE, based on the foregoing, IT IS HEREBY ORDERED that the Report of Exception Examination of Inland Title Company, Inc. for the Period January 1, 2011

to December 31, 2015, is hereby ADOPTED as filed, pursuant to Idaho Code § 41-227(5)(a).

IT IS FURTHER ORDERED, pursuant to Idaho Code §§ 41-2710(7) and 41-227(8), that the adopted Report is a public record and shall not be subject to the exemptions from disclosure provided in chapter 1, title 74, Idaho Code.

IT IS FURTHER ORDERED, pursuant to Idaho Code § 41-227(6)(a), that, within thirty (30) days of the issuance of the adopted Report, Inland Title shall file with the Department's Examiner Title & Market Insurance Specialist affidavits executed by each of its directors or, if none, its principal officers, stating under oath that they have received a copy of the adopted Report and related orders.

IT IS SO ORDERED.

DATED this day of December, 2016.

STATE OF IDAHO DEPARTMENT OF INSURANCE

DEAN L. CAMERON

Director

#### **NOTIFICATION OF RIGHTS**

This Order constitutes a final order of the Director. Any party may file a motion for reconsideration of this final order within fourteen (14) days of the service date of this order. The Director will dispose of the petition for reconsideration within twenty-one (21) days of its receipt, or the petition will be considered denied by operation of law. *See*, Idaho Code § 67-5246(4).

Pursuant to Idaho Code §§ 67-5270 and 67-5272, any party aggrieved by this final order may appeal it by filing a petition for judicial review in the district court of the county in which: (1) the hearing was held; or (2) the final agency action was taken; or (3) the aggrieved party resides or operates its principal place of business in Idaho; or (4) the real property or personal property that was the subject of the agency decision is located. An appeal must be filed within twenty-eight (28) days of: (a) the service date of this final order; or (b) an order denying a petition for reconsideration; or (c) the failure within twenty-one (21) days to grant or deny a petition for reconsideration, whichever is later. *See*, Idaho Code § 67-5273. The filing of a petition for judicial review does not itself stay the effectiveness or enforcement of the order under appeal.

#### CERTIFICATE OF SERVICE

I HEREBY CERTIFY that, on this 2000 day correct copy of the foregoing ORDER ADOEXAMINATION AS OF DECEMBER 31, 2015, t designated means:	OPTING REPORT OF EXCEPTION
Inland Title Company, Inc. 524 W. Main Street Grandgeville, ID 83530 troy@inlandtitle.com	☐ first class mail ☐ certified mail ☐ hand delivery ☐ email
Georgia Siehl, CPA, CFE Bureau Chief / Chief Examiner Idaho Department of Insurance 700 W. State Street, 3 <sup>rd</sup> Floor	☐ first class mail☐ certified mail☐ hand delivery☐ email

Boise, ID 83720-0043

georgia.siehl@doi.idaho.gov

Serula May



## REPORT OF EXCEPTION EXAMINATION For the Period January 1, 2011 to December 31, 2015

of

# INLAND TITLE COMPANY, INC. (a title Agent corporation - license #5647 – Idaho County) as of

December 31, 2015

Equal Opportunity Employer



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Boise, Idaho September 1, 2016

The Honorable Dean L. Cameron Director of the Idaho Department of Insurance 700 West State Street Boise, Idaho 83720

Sir:

Pursuant to your instructions and in conformity with Idaho Code §§ 41-219, 41-220, and 41-2713, an examination has been made of the administrative affairs, books, records and financial condition of;

Inland Title Company, Inc. 524 W. Main St. Grangeville, Idaho 83530 License #5647 – Idaho County

Hereinafter referred to as the "Agent".

The following Report of Exception Examination is respectfully submitted.

#### **FOREWORD**

This is an exception examination report of the practices and procedures of Inland Title Company, Inc. (Agent) an Idaho Title Agent licensed in Idaho County. However, failure to identify or criticize specific products, procedures or files does not constitute approval thereof by the Idaho Department of Insurance (the Department).

The title and escrow file portion of the examination was conducted at the Agent's home offices located at 524 West Main Street in Grangeville Idaho. The remaining portions of the examination was conducted at the Department's offices located at 700 W. State Street in Boise, Idaho. In performing this examination, the examiner(s) reviewed a sample of the Agent's procedures, files, and documentation. Some noncompliant practices may not have been discovered during this examination. As such, this report may not fully reflect all of the procedures and practices of the Agent.

During the examination, the examiner(s) may cite violations made by the Agent. Statutory citations are as of the period under examination unless otherwise noted. The goal of the examination team was to produce an examination report that reflects agreement in content with the Agent. The report indicates where agreement was not possible.

The final examination report documents consist of the examiners' report, the Agent's response, and any administrative actions based on the findings of the Idaho Department of Insurance.

#### PURPOSE AND SCOPE OF EXAMINATION

The purpose of this examination is to determine compliance with applicable Idaho Statutes, Idaho Department of Insurance regulations, and promulgated rules issued by the Department. In addition, examiners may have documented practices and procedures that did not appear to be in the best interest of Idaho insurance consumers.

The period covered by this examination is January 1, 2011 through December 31, 2015. Specific areas examined include operations/management, claims, advertising and marketing, title file review and escrow fiduciary account and file review.

The authority of the Idaho Department of Insurance to perform this examination includes, but is not limited to, Idaho Code §41-2710(7), which grants authority to the Idaho Department of Insurance to regular examination of the tract indexes, abstract records, and any other records to ascertain compliance with title 41, Idaho Code, and related rules, of a title Agent not more than every fifth year, unless the Agent otherwise requests or the director has cause to believe the same does not comply with this chapter or the rules thereunder.

#### HISTORY AND DESCRIPTION

Inland Abstract and Trust Company, Limited was formed and registered with the Idaho Secretary of State on June 12, 1909. On August 12, 1921 the name was changed to Inland Abstract Company They were required to and became licensed with the Department on August 16, 1973. On November 10, 1982 the name was changed to current. They conduct business out of offices in Grangeville, Idaho.

#### PRIOR EXAMINATION

Our examination included a review to determine if prior exceptions were noted and addressed in preceding report of examinations. This entity owns the tract indexes leased to Inland Title and Escrow, LLC. This entity does not transact tile insurance or escrow closing services. No exceptions were noted as a result of the examination.

#### PRIOR ESCROW AUDIT

Our examination included a review to determine if prior exceptions were noted and addressed in preceding escrow audits. This entity owns the tract indexes leased to Inland Title and Escrow, LLC. This entity does not transact tile insurance or escrow closing services. No exceptions were noted as a result of the examination.

#### SUMMARY OF FINDINGS AND RECOMMENDATIONS

#### I. OPERATIONS AND MANAGEMENT

The examination included a review of the Agent's operations and management. The focus of this section of the examination includes review of management and control, contracting authority, surety bond, claims, and financial interests of the title entity management and ownership.

### A. MANAGEMENT, CONTROL AND FINANCIAL INTERESTS IDAPA 18.01.39.011, 012 & 013

The Idaho Secretary of State lists the corporate officers as Delbert Lunders as the current registered Agent and President, Earl Larson as Secretary and Dave Sanman as Director. No exceptions were noted as a result of the examination.

#### **B.** CONTRACTING AUTHORITY

Idaho Code § 41-2710(2)

This entity owns the tract indexes leased to Inland Title and Escrow, LLC. This entity does not transact tile insurance or escrow closing services. This entity does not have contracts with title insurers. No exceptions were noted as a result of the examination.

#### C. SURETY BOND

Idaho Code §§ 41-2710(6), 2711 IDAPA 18.01,25.011.08 & 09

The Idaho Department of Insurance has on file surety bond #105622 in the amount of \$50,000.00 issued by Continental Western Insurance Company on behalf of the Agent. We confirmed during the examination that this bond is currently active. No exceptions were noted as a result of the examination.

#### D. CLAIMS

Idaho Code § 41-2708(1) & (2)

This entity owns the tract indexes leased to Inland Title and Escrow, LLC. This entity does not transact tile insurance or escrow closing services. No exceptions were noted as a result of the examination.

#### II. ADVERTISING AND MARKETING

Idaho Code § 41-2708(3) & (4) IDAPA 18.01.39.014 & 18.01.56

The examination included a review of the Agent's marketing and sales practices. A general ledger for each year under examination for all accounts involving contributions, donations, sales expenses, travel and meal expenses, Agent/staff function expenses, as well as samples of listing packages or property profiles were requested and received. After a cursory review of the general ledgers, samples were picked within our examination parameters. Supporting documents for the samples were requested, received and reviewed. No exceptions were noted as a result of the examination.

#### III. TITLE FILE REVIEW

Idaho Code §§ 41-2702, 2708 & 2709 IDAPA 18.01.25 & 18.01.56.017 & Exhibit 1(9)

This entity owns the tract indexes leased to Inland Title and Escrow, LLC. This entity does not transact tile insurance or escrow closing services. No exceptions were noted as a result of the examination.

#### IV. ESCROW FIDUCIARY ACCOUNTS AND FILE REVIEW

#### A. FIDUCIARY ACCOUNTS

IDAPA 18.01.25.011.04, 05 & 10

The examination includes a review of the fiduciary accounts utilized during the examination period. Accounts are reviewed for correct labeling, separation from operating funds, reconciliation, and negative balances. This entity owns the tract indexes leased to Inland Title and Escrow, LLC. This entity does not transact tile insurance or escrow closing services. No exceptions were noted as a result of the examination.

#### **B. ESCROW FILE REVIEW**

Idaho Code § 41-2705(3) IDAPA 18.01.25.011 & 12, 18.01.56.017

The examination includes a review for adequate written instructions, conformity to the written instructions by the Agent, rates charged as filed, signed settlement statements, receipt and disbursement ledgers, evidence of receipts and disbursements made, file overdrafts, and business interests of the escrow officers. This entity owns the tract indexes leased to Inland Title and Escrow, LLC. This entity does not transact tile insurance or escrow closing services. No exceptions were noted as a result of the examination.

#### CONCLUSION

I certify and attest that I have examined the Agent's tract indexes, abstract records, as well as other records, and the operation of the Agent's business and other matters relevant to the affairs of the Agent. I further certify that I have no relationship, other than in my capacity as examiner and/or regulator, with the Agent or its employees and that no conflict of interest exists that would prevent me from conducting the examination. I acknowledge that the assistance and cooperation of the Agent's employees during the examination. Based on my examination, I prepared this Examiner's Report of Exceptions (the "Report") in accordance with Idaho Code § 41-2710(7). I confirm that the findings, conclusions, and recommendations contained in this Report are my own.

Respectfully submitted,

Jim Scanlon

Examiner Title & Market Insurance Specialist

Idaho Department of Insurance

I further certify that on this 17th day of October, 2016, I submitted a final copy of this Report to the Director of the Idaho Department of Insurance and served a final copy of the same by Electronic Mail to:

**Troy Shores** Inland Title Company, Inc. 524 W. Main Street Grangeville, ID 83530 troy@inlandtitle.com

Examiner Title & Market Insurance

Specialist

Idaho Department of Insurance

Notary Public for Idaho Residing at: Boise, I

Commission Expires: