LAWRENCE G. WASDEN Attorney General

RICHARD B. BURLEIGH, ISB No. 4032 Deputy Attorney General Idaho Department of Insurance 700 W. State Street P.O. Box 83720 Boise, Idaho 83720-0043 Telephone No. (208) 334-4219 Facsimile No. (208) 334-4298 richard.burleigh@doi.idaho.gov

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FILED

JAN 2 4 2013 Department of Insurance State of Idaho

Attorneys for the Department of Insurance

#### **BEFORE THE DIRECTOR OF THE DEPARTMENT OF INSURANCE**

# **STATE OF IDAHO**

In the Matter of:

CORVESTA SERVICES INCORPORATED, Third Party Administrator License No. 378179, Docket No. 18-2804-12

## ORDER OF DEFAULT REVOKING ADMINISTRATOR LICENSE

Respondent.

The Director of the Idaho Department of Insurance (Director), having reviewed the record on file herein; and it appearing therefrom that CORVESTA SERVICES INCORPORATED, Third Party Administrator License No. 378179, the Respondent herein, has been duly served with a copy of the Verified Complaint and Notice of Hearing filed on December 17, 2012 (the "Complaint"), a copy of which is attached hereto as <u>Exhibit A</u> and incorporated herein by this reference, by the Idaho Department of Insurance (Department) in this administrative proceeding, which Complaint alleged violations of the Idaho Insurance Code by the Respondent; and further, as shown by the Affidavit of Richard B. Burleigh, Deputy Attorney

General, on file in this proceeding, that the Respondent failed to request a hearing or to otherwise dispute in writing the allegations set forth in the Complaint; and good cause appearing therefor,

NOW, THEREFORE, IT IS HEREBY ORDERED that Third Party Administrator License No. 378179 issued to CORVESTA SERVICES INCORPORATED is HEREBY REVOKED, and CORVESTA SERVICES INCORPORATED is no longer authorized to act as a third party administrator in the state of Idaho. CORVESTA SERVICES INCORPORATED is therefore requested to provide notice to its current clients for whom it provides third party administrator services in Idaho that it is no longer licensed in Idaho to provide such services.

IT IS FURTHER ORDERED that CORVESTA SERVICES INCORPORATED shall immediately pay to the Department a penalty in the amount of five thousand dollars (\$5,000.00).

**IT IS SO ORDERED** DATED this <u>74</u> day of January, 2013.

> STATE OF IDAHO DEPARTMENT OF INSURANCE

William W. DEAL

Director

### NOTICE REGARDING REPORTABLE PROCEEDINGS

The foregoing is considered a reportable administrative proceeding. As such, it is a public record and is public information that may be disclosed to other states and reported to companies as to which the Respondent is actively appointed. This information will be reported to the National Association of Insurance Commissioners (NAIC) and will appear in the online searchable database of the Idaho Department of Insurance. The Respondent should be aware that this proceeding must be disclosed on any insurance license application and must be reported to any and all states in which the Respondent holds an insurance license.

## **NOTIFICATION OF RIGHTS**

This Order constitutes a final order of the Director. Any party may file a motion for reconsideration of this final order within fourteen (14) days of the service date of this order. The Director will dispose of the petition for reconsideration within twenty-one (21) days of its receipt, or the petition will be considered denied by operation of law. *See*, Idaho Code § 67-5246(4).

Pursuant to Idaho Code §§ 67-5270 and 67-5272, any party aggrieved by this final order may appeal it by filing a petition for judicial review in the district court of the county in which: (1) the hearing was held; or (2) the final agency action was taken; or (3) the aggrieved party resides or operates its principal place of business in Idaho; or (4) the real property or personal property that was the subject of the agency decision is located. An appeal must be filed within twenty-eight (28) days of: (a) the service date of this final order; or (b) an order denying a petition for reconsideration; or (c) the failure within twenty-one (21) days to grant or deny a petition for reconsideration, whichever is later. *See*, Idaho Code § 67-5273. The filing of a petition for judicial review does not itself stay the effectiveness or enforcement of the order under appeal.

#### **ORDER OF DEFAULT REVOKING ADMINISTRATOR LICENSE – Page 3**

# **CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that, on this <u>14th</u> day of January, 2013, I caused a true and correct copy of the foregoing ORDER OF DEFAULT REVOKING ADMINISTRATOR LICENSE to be served upon the following by the designated means:

Corvesta Services Incorporated Attn: Lisa Ballard 4818 Starkey Road Roanoke, VA 24018-0612 ☐ first class mail
☐ certified mail
☐ hand delivery
☐ via facsimile

Richard B. Burleigh Deputy Attorney General Idaho Department of Insurance 700 W. State Street P.O. Box 83720 Boise, Idaho 83720-0043

first clas	ss mail
certified	l mail
🔀 hand de	livery
🗌 via facsimile	

in Janes **Teresa Jones** 

LAWRENCE G. WASDEN Attorney General

RICHARD B. BURLEIGH, ISB No. 4032 Deputy Attorney General Idaho Department of Insurance 700 W. State Street P.O. Box 83720 Boise, Idaho 83720-0043 Telephone No. (208) 334-4219 Facsimile No. (208) 334-4298 richard.burleigh@doi.idaho.gov

FILED

DEC 1 7 2012 Department of Insurance State of Idaho

Attorneys for the Department of Insurance

# BEFORE THE DIRECTOR OF THE DEPARTMENT OF INSURANCE

# STATE OF IDAHO

In the Matter of:

CORVESTA SERVICES INCORPORATED, Third Party Administrator License No. 378179, Docket No. 18-2804-12

VERIFIED COMPLAINT AND NOTICE OF RIGHT TO HEARING

Respondent.

COMES NOW the staff of the Idaho Department of Insurance ("Department"), by and

through its undersigned counsel, and does hereby give notice of verified allegations constituting

violation(s) of Idaho law, notice that relief will be requested from the Director of the

Department, and a notice of the right to contest the allegations and requested relief herein and of

the right to hearing to:

# CORVESTA SERVICES INCORPORATED Third Party Administrator License No. 378179

The Department alleges the following facts and violations of title 41, Idaho Code, as itemized below. The Department will present an order seeking the relief described below upon

VERIFIED COMPLAINT AND NOTICE OF RIGHT TO HEARING - Page 1

EXHIBIT

twenty-one (21) days following service of this verified Complaint, and, CORVESTA SERVICES INCORPORATED, you are further notified of your right to object to the requested relief, including the basis for any objection, and to request a hearing in writing.

## ALLEGATIONS

The allegations and violations supporting the requested relief are as follows:

1. The Director of the Idaho Department of Insurance has jurisdiction over this matter pursuant to title 41, Idaho Code.

2. CORVESTA SERVICES INCORPORATED ("**Respondent**"), was granted Third Party Administrator ("**TPA**") License No. 378179 effective May 17, 2011.

 RESPONDENT's TPA License No. 378179 is scheduled to expire as of January 1, 2013.

4. Pursuant to Idaho Code § 41-914, all licensed TPAs are required to file an annual report with the Department on or before July 1 of each year.

5. RESPONDENT failed to file an annual report on or before July 1, 2012 or at any time thereafter.

6. **RESPONDENT** continues to operate as an administrator in Idaho.

7. The Director has the authority to suspend or revoke RESPONDENT's license as a TPA for violations of title 41, Idaho Code, pursuant to Idaho Code § 41-915(2)(a).

8. The Director has the authority to impose a general penalty in the amount of \$5,000.00 against RESPONDENT for each violation of the Idaho Code as set forth above pursuant to Idaho Code §§ 41-117 and 41-915(4).

## FIRST CAUSE OF ACTION Idaho Code § 41-914

9. The foregoing allegations in Paragraphs 1-8 are incorporated herein as if set forth

in full.

10. RESPONDENT failed to file its annual report for 2011 as required by Idaho Code § 41-914 and is therefore in violation of the Idaho Code.

#### **REQUEST FOR RELIEF**

11. Based upon the foregoing facts and allegations, unless the Department receives a <u>written objection from RESPONDENT</u>, including the bases for the objection and a demand for hearing, <u>within twenty-one (21) days</u> following service of this notice, the Department intends to submit a proposed order to the Director whereby the Director shall:

- Revoke RESPONDENT's TPA license for violating Idaho Code § 41-914 by failing to submit an annual report.
- Impose an administrative penalty in the amount of \$5,000.00 against RESPONDENT for each violation of title 41, Idaho Code.

#### **NOTICE OF RIGHT TO HEARING**

THEREFORE, based on violations as alleged above, you have the right to have a hearing in accord with Idaho Code § 41-232A. In order to effectively object to this notice and prevent an order for the requested relief from being entered, you must, within twenty-one (21) days of the date of service of this Verified Complaint and Notice of Right to Hearing, submit a written request for a hearing to the Director of the Idaho Department of Insurance responding to the alleged violations pending against you. You must deliver any written request for hearing by mailing it to the Director, Idaho Department of Insurance, P.O. Box 83720, Boise, Idaho 83720-0043, or personally delivering said written request to the offices of the Department of Insurance at 700 W. State Street, Third Floor, Boise, Idaho, and also providing a copy to the undersigned at the same address.

If you fail to submit a timely written response to the allegations and a request for hearing, a final order will be entered imposing the relief described above after twenty-one (21) days from the service of this Complaint.

DATED this 17 day of December, 2012.

OFFICE OF THE ATTORNEY GENERAL

RICHARID B. SURLEIGH

Deputy Attorney General Attorney for the Department of Insurance

### **VERIFICATION**

STATE OF IDAHO ) : ss. County of Ada )

Georgia Siehl, CPA, CFE, Bureau Chief, Chief Examiner, of the Department of Insurance, State of Idaho, being first duly sworn, deposes and says:

I have read the foregoing Verified Complaint and Notice of Right to Hearing and know the contents thereof, and the same are true to the best of my knowledge and belief and based on the records of the Department.

DATED this 17th day of December, 2012.

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Georgia Šiehl, CPA, CFE Bureau Chief, Chief Examiner Idaho Department of Insurance

SUBSCRIBED AND SWORN to before me this 17th day of December 2012.



Notary Public for Idaho My dommission expires on  $\frac{1}{24/18}$ 

## IC §41-232A CERTIFICATE OF SERVICE

I HEREBY CERTIFY that I have, on this <u>174</u> day of <u>Declader</u>, 2012, and in compliance with Idaho Code § 41-232A, caused a true and correct copy of the foregoing VERIFIED COMPLAINT AND NOTICE OF RIGHT TO HEARING to be served upon the following by the designated means:

Corvesta Services Incorporated Attn: Lisa Ballard 4818 Starkey Road Roanoke, VA 24018-0612 ☐ first class mail
☐ certified mail
☐ hand delivery
☐ via facsimile