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Department of Insurance
State of Idaho

Attorneys for the Department of Insurance

**BEFORE THE DIRECTOR OF THE DEPARTMENT OF INSURANCE
OF THE STATE OF IDAHO**

In the Matter of:

FAMILY LIFE INSURANCE COMPANY

Certificate of Authority No. 33
NAIC ID No. 63053

Docket No. 18-2934-14

**ORDER AUTHORIZING
WITHDRAWAL FROM MEDICARE
SUPPLEMENT MARKET**

On March 26, 2014, the State of Idaho, Department of Insurance (Department), received from FAMILY LIFE INSURANCE COMPANY (FAMILY LIFE) a letter dated March 24, 2014, notifying the Department of FAMILY LIFE's intent to withdraw from the Medicare supplement market in Idaho, effective June 1, 2014. Such letter indicates that FAMILY LIFE intends to withdraw from sale in Idaho its Medicare Supplement plans, which are identified as policy forms MSIAA200810ID, MSIAA201006ID, MSIAB200810ID, MSIAB201006ID, MSIAC200810ID, MSIAC201006ID, MSIAD200810ID, MSIAD201006ID, MSIAE200810ID, MSIAF200810ID, MSIAF201006ID, MSIAG200810ID, MSIAG201006ID, MSIAM201006ID, and MSIAN201006ID. FAMILY LIFE acknowledged, by letter dated April 15, 2014, that its

withdrawal of such plans from sale in Idaho will prohibit FAMILY LIFE from filing for approval in Idaho a new policy form or certificate form of the same type for the same standard Medicare Supplement benefit plans as the discontinued forms for a period of five (5) years from the date of FAMILY LIFE's notice to the Department, pursuant to the requirements of IDAPA 18.01.54.030.04.b. FAMILY LIFE further acknowledged that it will continue to service its existing in-force Medicare Supplement policies in Idaho.

FAMILY LIFE's notice of intent to withdraw from the Medicare Supplement market in Idaho appears to comply with the notice requirements to the Department's Director (Director) as set forth in IDAPA 18.01.54.030.04.a.

The Director, having reviewed the foregoing and the requirements of IDAPA 18.01.54.030.04, and good cause appearing therefor,

NOW, THEREFORE, IT IS HEREBY ORDERED, pursuant to IDAPA 18.01.54.030.04.a, that FAMILY LIFE is authorized to withdraw from the Medicare Supplement market in Idaho, effective June 1, 2014.

IT IS HEREBY FURTHER ORDERED, pursuant to IDAPA 18.01.54.030.04.b, that FAMILY LIFE shall not file with the Department a new policy form or certificate form of the same type for the same standard Medicare Supplement benefit plans as the discontinued forms prior to March 26, 2019.

DATED this 7th day of April, 2014.

STATE OF IDAHO
DEPARTMENT OF INSURANCE



WILLIAM W. DEAL
Director

NOTIFICATION OF RIGHTS

This Order constitutes a final order of the Director. Any party may file a motion for reconsideration of this final order within fourteen (14) days of the service date of this order. The Director will dispose of the petition for reconsideration within twenty-one (21) days of its receipt, or the petition will be considered denied by operation of law. *See*, Idaho Code § 67-5246(4).

Pursuant to Idaho Code §§ 67-5270 and 67-5272, any party aggrieved by this final order may appeal it by filing a petition for judicial review in the district court of the county in which: (1) the hearing was held; or (2) the final agency action was taken; or (3) the aggrieved party resides or operates its principal place of business in Idaho; or (4) the real property or personal property that was the subject of the agency decision is located. An appeal must be filed within twenty-eight (28) days of: (a) the service date of this final order; or (b) an order denying a petition for reconsideration; or (c) the failure within twenty-one (21) days to grant or deny a petition for reconsideration, whichever is later. *See*, Idaho Code § 67-5273. The filing of a petition for judicial review does not itself stay the effectiveness or enforcement of the order under appeal.

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on this 22nd day of April, 2014, I caused a true and correct copy of the foregoing ORDER AUTHORIZING WITHDRAWAL FROM MEDICARE SUPPLEMENT MARKET to be served upon the following by the designated means:

Family Life Insurance Company
Attn: Daniel J. George, President
Wortham Tower
2727 Allen Parkway, Fifth Floor
Houston, TX 77019-2115

- first class mail
- certified mail
- hand delivery
- via facsimile
- via email

Richard B. Burleigh
Deputy Attorney General
Idaho Department of Insurance
700 W. State Street, 3rd Floor
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- via email



Teresa Jones