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Department of Insurance State of Idaho

BEFORE THE DIRECTOR OF THE DEPARTMENT OF INSURANCE

STATE OF IDAHO

In the Matter of:

Docket No. 18-4118-22

WILLAMETTE DENTAL OF IDAHO, INC.

ORDER AUTHORIZING BLOCK NONRENEWAL

Certificate of Authority No. 3067 NAIC ID No. 95819

On June 2, 2022, the Idaho Department of Insurance ("Department") received notice from Willamette Dental of Idaho, Inc. ("Willamette"), of its intent to discontinue offering and to block nonrenew its underwritten individual dental product, *TrueCare Idaho* policies delivered or issued for delivery in Idaho. Willamette represented its proposed block nonrenewal would affect approximately 735 enrollees (467 subscribers and 268 dependents) in Idaho, and that the affected policies will be nonrenewed over their natural expiration dates occurring on or after October 1, 2022.

During the course of reviewing Willamette's request, Department Staff made inquiries to Willamette to obtain assurances that the proposed nonrenewal of its *TrueCare Idaho* policies would be fair to Willamette's insureds. Willamette represented to Department Staff that each nonrenewed policy will be transferred to a prearranged replacement insurer, that affected policyholders will be able to continue their policies with that replacement insurer at the same premium rates and same coverage, and such replacement issuances will be without requiring an

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application and without restarting any otherwise applicable waiting periods.

The Director of the Department ("Director"), having reviewed the foregoing, including

Willamette's assurances as summarized herein, and Idaho Code § 41-1841(1), and acting pursuant

to Idaho Code § 41-210(2), finds that the proposed effective date of the contemplated block

nonrenewal complies with the 120-day notice requirement to the Director, as set forth in Idaho

Code § 41-1841(1). Based on these findings,

NOW, THEREFORE, IT IS ORDERED that Willamette is authorized, pursuant to Idaho

Code § 41-1841, to effectuate a block nonrenewal of its TrueCare Idaho policies delivered or

issued for delivery in Idaho, at the policies' natural expiration date beginning on or after October

1, 2022. Willamette shall provide advance notice to policyholders affected by the nonrenewals

authorized by this Order in accordance with Idaho law and the notice provisions in Willamette's

applicable insurance policies.

This Order is a final order of the Director and is effective immediately.

DATED this day of July, 2022.

STATE OF IDAHO DEPARTMENT OF INSURANCE

DEAN L. CAMERON

Director

NOTIFICATION OF RIGHTS

This is a final order of the agency. Any party may file a motion for reconsideration of this final order within 14 days of the service date of this order. The agency will dispose of the motion for reconsideration within 21 days of its receipt, or the motion will be considered denied by operation of law. *See* Idaho Code § 67-5246(4).

Any such motion for reconsideration shall be served on the Director of the Idaho Department of Insurance, addressed as follows:

Dean L. Cameron, Director Idaho Department of Insurance 700 W. State Street, 3rd Floor P.O. Box 83720 Boise, ID 83720-0043

Pursuant to Idaho Code §§ 67-5270 and 67-5272, any party aggrieved by this final order or orders previously issued in this case may file a petition for judicial review in the district court of the county in which:

- i. A hearing was held;
- ii. The final agency action was taken;
- iii. The party seeking review of the order resides, or operates its principal place of business in Idaho; or
- iv. The real property or personal property that was the subject of the agency action is located.

A petition for judicial review must be filed within 28 days of: (a) the service date of this final order, (b) the service of an order denying motion for reconsideration, or (c) the failure within 21 days to grant or deny a motion for reconsideration, whichever is later. *See* Idaho Code § 67-5273. The filing of a petition for judicial review does not itself stay the effectiveness or enforcement of the order under appeal. Idaho Code § 67-5274.

I HEREBY CERTIFY that on this 2/ day of July, 2022, I caused a true and correct copy of the foregoing ORDER AUTHORIZING BLOCK NONRENEWAL to be served upon the following parties by the designated means:

Russell House WILLAMETTE DENTAL OF IDAHO, INC. 6950 NE Campus Way Hillsboro, OR 97124-5611	First Class Mail Certified Mail Hand Delivery Facsimile Email: rhouse@willamettedental.com
Karl T. Klein Deputy Attorney General IDAHO DEPARTMENT OF INSURANCE 700 W. State St., 3 rd Floor PO Box 83720 Boise, ID 83720-0043	First Class Mail Certified Mail Hand Delivery Facsimile Email: karl.klein@doi.idaho.gov
Courtesy Copies: IDAHO DEPARTMENT OF INSURANCE Wes Trexler Deputy Director	Email: wes.trexler@doi.idaho.gov shannon.hohl@doi.idaho.gov eric.fletcher@doi.idaho.gov randy.pipal@doi.idaho.gov
Shannon Hohl Bureau Chief- Market Oversight Eric Fletcher Bureau Chief- Company Activities	
Randy Pipal Bureau Chief- Consumer services	