









provide any of the requested information, but simply stated: "I have never received my notifications for this". Mr. Matos indicated he can provide a reasonable explanation and requested a hearing. (Exhibit K.)

11. Using the email address provided by Mr. Matos, John Keenan again emailed Mr. Matos on June 29, 2017, demanding a response to the requested information and enclosing the S [REDACTED] complaint and various letters and documents. (Exhibit M.)

12. Mr. Matos did not finally respond to the requested information until October 2, 2017, two days before the hearing on the Complaint.

13. The Hearing Officer finds that Mr. Matos failed to promptly respond to the Department of Insurance regarding the complaint of Ms. S [REDACTED].

#### CONCLUSIONS OF LAW

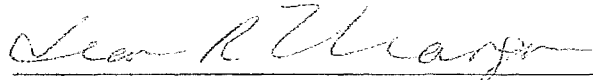
14. Mr. Matos has violated Idaho Code Section 41-247 by failing to promptly furnish requested information to the Department of Insurance.

15. Pursuant to Idaho Code Section 41-1016(1)(b), the Director may impose an administrative penalty not to exceed \$1000 and suspend or revoke a license. In this case, the Department has proposed suspension of Mr. Matos' nonresident producer's license for three to six months and a fine of \$1,000. The Hearing Officer concludes the requested relief is appropriate and concludes that a three month suspension and a \$1,000 fine are appropriate sanctions.

**PRELIMINARY ORDER**

IT IS HEREBY ORDERED that Mr. Matos' Idaho nonresident producer's license should be suspended for three month and a \$1,000 administrative penalty assessed.

DATED This 31st day of October 31, 2017.



JEAN R. URANGA  
Hearing Officer

CERTIFICATE OF SERVICE

I HEREBY CERTIFY That on this 31st day of October 31, 2017, I served true and correct copies of the foregoing HEARING OFFICER'S FINDINGS OF FACT, CONCLUSIONS OF LAW AND PRELIMINARY ORDER by emailing and depositing copies thereof in the United States mail, postage prepaid, in envelopes addressed to:

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