

[Date]

[Name

Address

City, State Zip Code - *optional if provided elsewhere in the same mailing. Optional to provide plan name here]*

<u>IMPORTANT:</u> YOUR ACTION IS REQUIRED BY December 15, 2023 or you will be automatically enrolled in a new health insurance plan for 2024

Dear Member:

[Issuer name] has decided not to offer your current health insurance plan again next year [in the area you live]. Your current coverage will end [date]..

We have selected a new [issuer name] plan for you that's similar to your current plan. **Please read the following information carefully to decide whether you want to enroll in this plan or a different plan for 2024. Be sure to check if the doctors and other health care providers or facilities you visit are included in the new health insurance plan we have selected. If you take no action by December 15, 2023, you will be automatically enrolled in the plan we have selected.**

NEXT STEPS:

- ☐ Take action by December 15, 2023, if you do not want coverage for 2024 or if you want a different health insurance plan for 2024.
- ☐ Check to see if your doctors and medical providers are in-network for the 2024 health insurance plan.
- ☐ Check to see if your prescriptions are covered by the 2024 health insurance plan.
- ☐ Verify that the information used to determine eligibility for assistance with paying your premiums and out-of-pocket costs is correct for 2024. **[INCORRECT INFORMATION COULD RESULT IN YOU OWING THE IRS FOR PREMIUM ASSISTANCE.]** You must log in to your account at www.yourhealthidaho.org to correct or update your information.

It's important that you check the new health insurance plan to determine whether any doctors or other health care providers that you see are included in the new plan, and whether prescription medicines you take are covered. You can check this information at [issuer website], or by calling [issuer phone number].

Based on the information we currently have on file, your new premium for the plan we selected, which will take effect January 1, 2024, is \$[dollar amount] per month **without the tax credit**. You will pay this amount, minus your 2024 tax credit, for your premium each month. Please let us know if the information you previously provided to us has changed.

You enrolled through Your Health Idaho, Idaho's state health insurance exchange for 2023 health insurance coverage. You qualified for financial assistance in paying your monthly premiums, and may have also qualified for help with out-of-pocket costs. [Our records show that you received a tax credit of \$[dollar amount] per month as of October 2023.] **Your eligibility for financial assistance, and the amount of any tax credit, may be different for 2024.**

You will be receiving a notice from Your Health Idaho concerning your tax credit eligibility for 2024. This notice will either be sent to you via U.S. mail or electronically, depending on your communication preferences with Your Health Idaho.

If you do not receive the notice and you do not contact Your Health Idaho, you may not qualify for a tax credit or help with your out-of-pocket costs for 2024. If you receive the notice, but the information is incorrect or outdated, you may not receive the correct tax credit amount in 2024. **To correct or update your information, you must log in to your account at www.yourhealthidaho.org.**

Once you receive your tax credit eligibility notice from Your Health Idaho, be sure to confirm the plan that you have been automatically renewed in for 2024 coverage still fits your needs. Log in to your account at www.yourhealthidaho.org on or after October 15, 2023 to confirm your plan.

[Please review the table below for a summary of differences between your 2023 and 2024 plans:

	2023				2024			
Plan Name/Plan ID								
Metal Level								
	Individual		Family		Individual		Family	
	In-network	Out-of-network	In-network	Out-of-network	In-network	Out-of-network	In-network	Out-of-network

Annual Deductible								
Annual Maximum Out of Pocket Amount								
Doctors Office Visits								
In-patient Hospital Stays								
Prescription Drugs								

Please note this is only a summary, and you should review the [enclosed plan materials] or [plan materials we will be mailing separately] or [plan materials online at URL] for detailed information on plan changes. You may also call us at [issuer phone contact] or visit our website at [issuer website] to review all the benefits and coverage information for this plan.]

or

[Please review the enclosed plan materials for information on your 2024 plan, including the annual deductible, co-payments, coinsurance and out of pocket maximums. You may also call us at [issuer phone contact] or visit our website at [issuer website] to review all the benefits and coverage information for this plan.]

Your health insurance options for 2024

You can choose a different health insurance plan for 2024 during the Open Enrollment period from October 15, 2023 until December 15, 2023, for coverage effective January 1, 2024. Notify [issuer name] by December 15, 2023; otherwise you will be automatically enrolled in the plan we have selected for you.

- Your Health Idaho Enrollment – Enroll in a new health plan through Your Health Idaho and continue to receive help paying for your health insurance costs if you qualify.
 - If you qualify for help paying out-of-pocket costs like deductibles or co-pays, you must choose a Silver level plan in order to receive this help.
 - Your Health Idaho will also check if you or family members qualify for Medicaid or the Children’s Health Insurance Program (CHIP).
 - You may also enroll in coverage through Your Health Idaho using a certified insurance agent or broker.

- Remember that if you receive a tax credit to help pay for your health insurance, you must report changes in your income and household size during the year to Your Health Idaho. If you do not report changes, you could owe money when you file your income tax return because your tax credit was based on outdated information.
- Enrollment outside Your Health Idaho – Enroll in a new health plan directly with an insurance company during open enrollment, or get help from a local insurance agent or broker. If you qualify for financial assistance for paying your premiums and out-of-pocket costs, you must enroll through Your Health Idaho to receive those benefits.

Important Issues to keep in mind.

Whether you decide to keep the plan we've recommended for you or choose a different plan, call us or visit our website to make sure your doctor or other health care providers will be in your plan network next year. Also check to make sure any prescription medications you or family members take will be covered.

Questions?

- Call [issuer name and contact information and hours of operation] or visit [issuer website] if you have questions about your health insurance plan.
- Visit yourhealthidaho.org or call 1-855-944-3246 (TTY: 1-800-952-8349) for information on enrolling through Your Health Idaho, how to find help near you, or on eligibility for a tax credit and help with out of pocket costs.
- Contact your health insurance agent or broker.

Getting Help in Other Languages

Spanish: Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de [insert issuer name], tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al [issuer name and contact information and hours of operation].

Chinese: 如果您，或是您正在協助的對象，有關於[插入SBM項目的名稱 [insert issuer name]]方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話 [在此插入數字 [issuer name and contact information and hours of operation]]。

Serbo-Croatian: Ukoliko Vi ili neko kome Vi pomažete ima pitanje o [insert issuer name], imate pravo da besplatno dobijete pomoć i informacije na Vašem jeziku. Da biste razgovarali sa prevodiocem, nazovite [issuer name and contact information and hours of operation].

Korean: 만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 [insert issuer name]에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 [issuer name and contact information and hours of operation]로 전화하십시오.

Vietnamese: Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về [insert issuer name], quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi [issuer name and contact information and hours of operation].

Arabic: إن كان لديك أو لدى شخص [insert issuer name] فلدريك الحق في الحصول على المساعدة والمعلومات ، [issuer name and contact information and hours of operation] الضرورية. تساعد أسئلة بخصوص بلغتك من دون اية تكلفة. للتحدث مع مترجم اتصل ب

German: Falls Sie oder jemand, dem Sie helfen, Fragen zum [insert issuer name] haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer [issuer name and contact information and hours of operation] an.

Tagalog: Kung ikaw, o ang iyong tinutulungan, ay may mga katanungan tungkol sa [insert issuer name], may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa [issuer name and contact information and hours of operation].

Russian: Если у вас или лица, которому вы помогаете, имеются вопросы по поводу [insert issuer name], то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону [issuer name and contact information and hours of operation].

French: Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de [insert issuer name], vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez [issuer name and contact information and hours of operation].

Japanese: ご本人様、またはお客様の身の回りの方でも [insert issuer name]についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合 [issuer name and contact information and hours of operation] までお電話ください。

Romanian: Dacă dumneavoastră sau persoana pe care o asistați aveți întrebări privind [insert issuer name], aveți dreptul de a obține gratuit ajutor și informații în limba

dumneavoastră. Pentru a vorbi cu un interpret, sunați la [issuer name and contact information and hours of operation].

Sudanic-Fulfulde: To aan, malla goddo mo mballata, e yama dow [insert issuer name], a woodi baawde hebuki habaru malla wallireeki wolde maada naa maa a yobii. Mbolda e pirtoowo, nodda [issuer name and contact information and hours of operation].

Persian-Farsi: [اگر شما، یا کسی که شما به او کمک میکنید ، سوال در مورد ، Insert issuer name here ، داشته باشید حق این را دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت نمایید [issuer name and contact information and hours of operation]. تماس حاصل نمایید .

Ukrainian: Якщо у Вас чи у когось, хто отримує Вашу допомогу, виникають питання про [insert issuer name], у Вас є право отримати безкоштовну допомогу та інформацію на Вашій рідній мові. Щоб зв'язатись з перекладачем, задзвоніть на [issuer name and contact information and hours of operation].