



A monthly newsletter brought to you by Idaho Department of Insurance – July 2024



Change Healthcare
Cyberattack
Update



Premium Tax
Filing Reviews



2025
Rulemaking
Activity



Fire Safety Tips
for Summer



Smoke and carbon
monoxide alarms

Change Healthcare to start notifying customers who had data exposed in cyberattack



The DOI is updating consumers on the disruptions to healthcare services caused by the February 2024 Change Healthcare cyberattack. The event caused delays for some patients getting health care prior approvals, appeals, and claims processed.

On June 20, 2024, Change Healthcare announced they are starting to notify hospitals, insurers and other customers that they may have had patient information exposed in a massive cyberattack.

The company also said that it expects to begin notifying individuals or patients in late July.

Change Healthcare, a subsidiary of health care giant UnitedHealth Group, provides technology used to submit and process billions of insurance claims a year. Hackers gained access in February to its system and unleashed a ransomware attack, including stealing patient information.

The attack triggered a disruption of payment and claims processing around the country, stressing doctor's offices and health care systems by interfering with their ability to file claims and get paid.

Change Healthcare says names, addresses, health insurance information and personal information like Social Security numbers may have been exposed in the attack. The company is still investigating.

Consumer Alert: ["Change Healthcare to start notifying customers who had data exposed in cyberattack"](#)

Company Activities



- Premium tax staff completed March 1st annual filing reviews:
 - **4,454** filings were audited.
 - Over **\$89.5 million** of premium taxes were collected since March.
 - Another **\$85,869** in penalties were assessed for late filings and non-compliance.
- **99.6%** of those owing premium taxes have filed. This overwhelming success rate is the direct result of the staff's hard work, streamlining of DOI's premium tax systems, and using the large volume correspondence on DOI's licensing platform, SBS, to send reminders.
- Premium tax contributed over **\$133.0 million toward the Idaho General Fund for Fiscal Year 2024**.
- Examiners have initiated 10 of 12 examinations scheduled to begin in 2024. Three examinations are fully underway. Information gathering phases have begun for the remainder.

Administration



The DOI held a public meeting to receive comments on DOI's Intent to Promulgate Rulemaking on Tuesday, July 23, 2024. Eleven rules are being considered as part of the DOI's plan to review each rule every five years. The full notice is published in the [June 5, 2024 Idaho Administrative Bulletin](#).

State Fire Marshal



Idaho State Fire Marshal Knute Sandahl appeared on KTVB Channel 7's "Idaho Matters" to share fire safety tips for the 4th of July. He reminds Idahoans that vegetation throughout the state is extremely dry and very vulnerable to fire. **Always** have a water source nearby while lighting fireworks or grilling. Also, dispose of your ashes properly so they don't ignite later. These tips are applicable all summer long!

Video: [Fire safety tips for summer](#)

One-minute of insurance: Smoke and carbon monoxide alarms



Decoding the types of beeps between smoke and CO2 alarms and tips for installation and maintenance.

[English: Smoke and carbon monoxide alarms](#)

[Espanol: Alarmas de humo y monoxide de carbono](#)



The Idaho Department of Insurance has been regulating the business of insurance in Idaho since 1901. The mission of the Department is to equitably, effectively and efficiently administer the Idaho Insurance Code and the International Fire Code. For more information visit doi.idaho.gov.

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