

FACTS & FIGURES

IDAHO DEPARTMENT OF INSURANCE – DECEMBER 2015

FARMERS INSURANCE AWARDS GRANT

Director Cameron and Santa Claus join the festivities

Farmers Insurance committed to give away more than \$1 million in educational grants to teachers across the nation this year as part of their *Thank America's Teachers* program. A big winner this year was Paula Brockman, a teacher from Lowell Scott Middle School, Boise. Brockman was one of six teachers to receive the \$100,000 *Dream Big Teacher Challenge* grant.

The award was presented Tuesday, December 1, at the school. Director Dean Cameron attended to congratulate the winner.

This award program is a vehicle whereby Farmers Insurance thanks teachers who have inspired, driven, and helped shape students into the successful people they are today.



COMPANY ACTIVITIES

In November, two companies were licensed to write business in Idaho: Star Casualty Insurance Company and Triangle Insurance Company, Inc. Analysts also began receiving and reviewing Idaho domestic filings for the third quarter.

HARD WORK, DETERMINATION PAY OFF



Reneé Iverson, Fiscal Officer, has completed the Certified Public Manager (CPM) program. She received her graduation certificate at a ceremony in the Lincoln Auditorium on December 9. This program requires 300 hours of classroom instruction and completion of an in-depth job-related project.

At the ceremony, one speaker noted that "this is not just a ceremony, but a celebration of public service."

The Idaho CPM program is a nationally accredited training and development program offered to state employees at the supervisory or management level.

CHEATERS NEVER PROSPER

PSI, the Department's producer licensing exam vendor, recently caught an applicant in the act of cheating on the licensing exam. Monitors were able to confiscate the cheat notes and provide copies of those and a videotape of the incident to the Department. The prospective licensee was denied a license on the basis of Idaho Code § 41-1016(1)(k) – *Improperly using notes or any other reference material to complete an examination for an insurance license.*

This individual failed to meet the most important qualification of all – *trustworthiness.*



STATE FIRE MARSHAL

The State Fire Marshal and Deputies attended a three-day fire investigation training in Moscow, Idaho. The training, "Burn to Learn," involved burning objects in various ways using different methods. Investigators received valuable knowledge about how different objects burn, and enhanced their ability to testify in a court of law.

Fire Marshal staff members conducted trainings around the state, including Evidence Preservation for First Responders in Rigby and Certified Fire Code Officials training in Post Falls.

How to tell if a smoke alarm activated



Smoke alarm sounded

Smoke alarm failed to sound

NEW FACES, NEW PLACES

New Hires: Melissa Sargent-Smith, Technical Records Specialist 1 in Premium Tax, previously worked for the Idaho Industrial Commission.

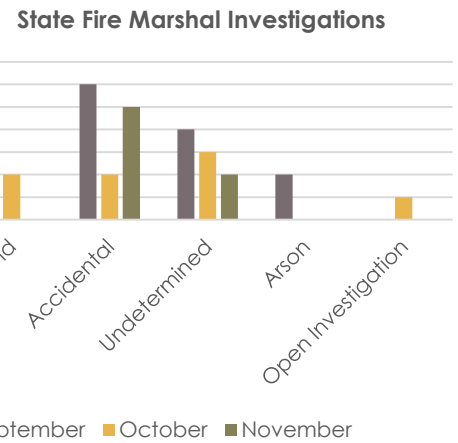
Promotion: Cherie Williams has been promoted from Office Specialist 2 in Licensing to Technical Records Specialist 1 in Rates and Forms. Cherie has been with the Department since 1999, working part-time as a legal secretary and transferring to licensing in 2002.

CONSUMER SERVICES

Following the news release about deer migration and safe driving tips, KPVI News in Pocatello interviewed Dave Mulder, Consumer Affairs Officer, for the evening news. Watch the interview [here](#).

Consumer Affairs Officers respond to complaints and inquiries from consumers. The work they do is provided as a free service. Idahoans are encouraged to contact them with insurance-related questions and complaints.

800-721-3272



THRIVEIDAHO CHAMPION

Bob Cooper, Senior Programmer Analyst, was recently featured on the [thriveidaho](#) website. Bob organized a Department-wide walking challenge earlier this year that quickly became very competitive and very fun. He was instrumental in motivating staff to get up and get moving.

Bob has made several lifestyle changes since he began participating in [thriveidaho](#) three years ago. "I now see a doctor regularly, my health awareness has really increased, and I pay attention to how I am doing and where I need to improve," Bob says. Bob's success has inspired others to set fitness and other health-related goals.

