

FACTS & FIGURES

IDAHO DEPARTMENT OF INSURANCE – NOVEMBER 2015

WE ARE AN AGENCY THAT HELPS PEOPLE

Director's Message to CPCU All-Industry Day

Director Cameron spoke to agents, adjusters, and company representatives, encouraging them to come to the Department with their issues and concerns.

"Talk to us," he said. "We need your input."

The Department of Insurance is dedicated to listening to the voice of agents in decisions that affect them.

One example of the success of this strategy is that Your Health Idaho, Idaho's Exchange, now has the fourth largest enrollment in the nation. Clearly, as we compare to federal and state exchanges in other states, Idaho is successful and self-sustaining due in large part to the involvement of agents.



GIVING BACK

Every year, Department employees participate in the statewide United Way Campaign.

Chaired this year by Becky Barton-Wagner, IT Supervisor, the campaign included a chili feed and basket raffle. Proceeds from the events will be donated to City Light Women & Children's Shelter in Boise (Boise Rescue Mission) and the Idaho Humane Society.

INVESTIGATIONS

Following a marital dispute, Meridian resident John Hyatt brought a ten-gallon propane tank into the fifth-wheel trailer he and his wife were renting and turned on the gas. Mr. Hyatt fell asleep, and a few hours later the propane tank ignited, causing an explosion that ejected him from the trailer. He was flown to Salt Lake City for serious burns and has since recovered.

Mrs. Hyatt then filed an insurance claim on her insurance policy. DOI investigators were suspicious of the value, actual ownership, and/or loss of several items listed in the insurance claim. After their investigation, Hyatt confessed that her claim was inflated. Suspicious items included high-end jewelry, medical equipment, a Gucci purse, prescription medications, and a large amount of cash.

Hyatt pleaded guilty to insurance fraud and was sentenced November 16. She received a withheld judgment and was placed on felony supervised probation for four years. *(Photo credit: KTVB.com)*



STATE FIRE MARSHAL

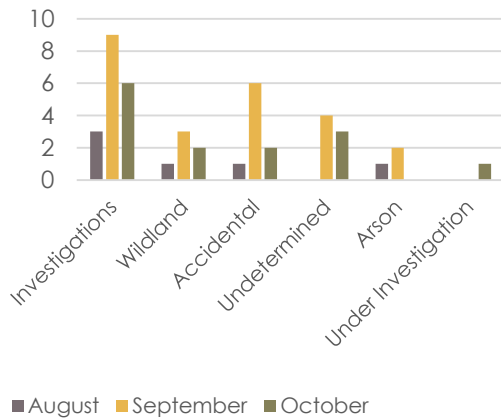
State Fire Marshal Knute Sandahl and Chief Deputy Tom Mroz assisted the Idaho Department of Lands with the Walker Fire investigation. This late-season wildfire consumed 6,000 acres of forest land southwest of Idaho City and was determined to be human caused. SFM Sandahl also monitored the firefighting efforts.

Chief Deputy Mroz gave a presentation to a forensic science class at Filer High School on fire and arson evidence.

Deputy Ivan Hibbert instructed a 40-hour basic fire investigation class for the Pocatello Fire Department.



State Fire Marshal Investigations



COMPANY ACTIVITIES

Company Analysis recommended the suspension of five certificates of authority in October. They also completed their Lead State Procedures for relevant holding company systems.

Kelsey Patterson and Eric Fletcher, Examiner Financial Analysts, completed the NAIC Foundations of Insurance Regulation course. Honalee Thomas, Examiner Financial Analysis Supervisor, completed the NAIC Intermediate Insurance Company Financial Analysis course.

Consumer Services October Statistics



LICENSING

Licensee records displayed on the License Look-up Tool now include *inactive* licenses. The information is limited, but the effective date of cancellation is shown. Having complete information available on the website is helpful to the public and the industry.

Total number of active licenses as of October 31 is 101,008 – breaking the 100k mark!

SHIBA

Idaho's Medicare population has grown by 14.5% since 2012 – the 4th fastest rate in the nation. SHIBA is a valuable resource in helping Idaho seniors and people with disabilities navigate the Medicare process.

Last year, SHIBA counselors assisted 10,825 individuals by providing free, unbiased, reliable, and personalized health benefits information to Medicare beneficiaries throughout the state.

- Two new TV spots are currently airing. View them [here](#) and [here](#).

NEW FACES, NEW PLACES

New Hires: Chelsea Regis, Office Specialist 2 in Licensing, has previously worked in medical offices, including Pocatello Cardiology and Idaho Sports and Spine. Shauna Smithee, Office Specialist 2 in Fiscal, brings experience from the Tax Commission and the Department of Health and Welfare. Kate Frank, Consumer Affairs Officer, has agency experience in health insurance and HR experience with insurance benefits.

Promotion: Jo McGill has been promoted from Technical Records Specialist 1 to Technical Records Specialist 2 in Rates and Forms.

The Idaho Department of Insurance has been regulating the business of insurance in Idaho since 1901. The mission of the Department is to equitably, effectively and efficiently administer the Idaho Insurance Code and the International Fire Code. For more information, visit www.doi.idaho.gov.